

COVID 19

CURRENT PROCEDURES

These sanitary measures are specific to the reception of customers subject to modifications.

This document is established to limit the risks of spread of the COVID 19 virus inside the B&B in order to preserve the health security of the clientele and the personnel of the Manoir du Rocher.

A signed copy of it must be provided by EACH OCCUPANT on the day of arrival.

OUR PREVENTIVE MEASURES

Each member of the team wears a mask or visor, gloves for any transfer of material whatsoever and records their temperature at each shift pick-up.

The cleaning and disinfection protocols have been modified and reinforced with virucidal cleaning products.

A hydroalcoholic gel dispenser is installed at the entrance to the cottage and also at the entrance to the dining room.

The physical distance is respected by the measures of limitation of reception taken by the establishment, in particular with the reduction of the number of rooms rented.

Breakfast is served at the table in the dining room at the set time. The meal will be offered on the day of arrival and no changes will be possible.

As a result of anti-COVID 19 measures, some of our services are temporarily suspended or closed. Waste collection and towel change can only be made for stays of 3 days or more. We no longer do housekeeping in occupied rooms.

The bubble air system in the « Brise des Caraïbes » bedroom bathtub will be prohibited for hygienic reasons.

All mattresses and pillows are covered with a washable and waterproof cover.

For hygienic reasons, some items have been removed from the rooms; decorative items, bedspreads, toiletries (shampoo, shower gel). Hair dryers are available on request.

Paper documents (brochures, tourist guides) will no longer be self-service but available on request.

Payment by credit card is preferred.

YOUR ENGAGEMENT

I certify that I have not traveled outside of Canada in the 14 days preceding my arrival.

I certify that I have not been in contact with anyone with the symptoms of COVID 19.

Smoking, eating and cooking are prohibited in the rooms.

No person outside the establishment who is not a customer will be allowed to enter.

Due to anti COVID 19 measures, it is prohibited to gather in the common areas of the establishment; dining room, living room, corridors...

When leaving the room, the client is asked to turn off the air conditioner, to open a window to ventilate the room.

Always wash your hands every time you leave the room.

The lodge is committed to implementing and complying with the barrier measures as specified on <https://www.gouvernement.fr/info-coronavirus>, section "Health instructions".

I acknowledge that I have read and understood all of the measures and procedures implemented by the company to reduce and control the risks of COVID 19 infection. I understand that these are mandatory and that I must comply with them .

I also understand that in order to protect the health, safety and physical integrity of its customers and employees, the company will have to ensure the application of the measures put in place and that it will have to intervene in the event of default.

I agree to sign this document when I arrive at the Bed and Breakfast.

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